YOUR CO_2 CYLINDER EXCHANGE

Your CO_2 order is a cylinder exchange through our **DPD Drop-off & Return** service. One charge of **£18 per parcel**, paid at checkout, covers both journeys: the DPD drop-off label for your empties and delivery of your refilled cylinders back to your door.

1

YOUR LABEL ARRIVES BY EMAIL

Once you order, DPD emails you a return label and QR code. Nothing to arrange and no postage to pay.

2

BOX UP YOUR EMPTIES

Pack up to 6 cylinders per parcel. Keep the box under 20 kg and within the size limits below.

3

DROP OFF AT ANY DPD POINT

Post Offices scan the QR code from your phone. Sainsbury's and Co-op stores take the printed label. We refill with food-grade CO_2 and send your cylinders back.

PACKING RULES

- Up to **6 cylinders** per parcel
- Parcel weight **under 20 kg**
- Longest side plus second-longest side **within 120 cm**
- **SodaStream-style CO_2 cylinders (up to 425 g)** only. Never send larger cylinders.

PACK THEM SAFELY

Send them empty. Use up the gas before you pack. An empty cylinder feels light and the valve makes no sound. Never post a full or part-full cylinder.

Wrap each cylinder in bubble wrap or a few sheets of scrunched paper so they can't knock together.

Fill the gaps. Strong double-walled box, padded so nothing moves when you shake it.

Seal and label. Tape every seam and stick the label flat on the largest side.

How long it takes: DPD normally gets your empties to us the next day and we refill and dispatch the same day they arrive. Drop your parcel off on a Monday and your full cylinders are typically delivered on the Wednesday.

DPD DROP-OFF & RETURN

£18 per parcel

Up to 6 cylinders. Paid at checkout, price includes VAT. Covers your drop-off label and your return delivery.

POSTING THEM YOURSELF?

ADAMS GAS
STRASBOURG STREET, WESTWOOD INDUSTRIAL ESTATE
MARGATE, KENT CT9 4JJ

No DPD Drop-off & Return on your order? Post your empties to our refill depot with a note: full name, delivery address, phone number, order number.

⚠ **Don't forget your empties!** We can't complete your order or send your refilled cylinders until your empties reach us. Questions? Get in touch and we'll help you find the right food-grade CO_2 refill.